

Internal regulations of Camperpark CamperDuin

Welcome to Camperpark CAMPERDUIN.

Entering and staying at this RV Park implies that the user agrees to the following internal regulations and respects the regulations described therein.

Article 1 – The camper park

The camper park is located at Pyliserlaan 49 - 8760 Koksijde. The camper park is exclusively reserved for campervans or motorhomes. Other motor vehicles are not allowed on site to park or stay overnight, including caravans or trailers. There are 69 pitches, each clearly demarcated. Only one camper is allowed per pitch. Setting up tents is prohibited. The maximum length for campers is 10 meters. It is possible to reserve pitches in advance. The digital link for this is www.camperduin.be

If, during inspection, it is found that

- holidaymakers, fellow holidaymakers or third parties are staying overnight at the motorhome pitch, without having been registered with the entrepreneur in advance,
- there are violations of the terms of use described below,
- instructions contained in these regulations are not being followed,

the agreement can be terminated with immediate effect, without refund of already paid accommodation costs and / or other services already paid.

In the period in which you have paid for your stay, you have unlimited access to the camper park and with your access code you can leave the camper park as many times as you want and drive up again, as your license plate has been registered.

At the payment terminal you can indicate how long you wish to stay at our camper park. Once you have checked in, you can pay with your bank or credit card at the end of this process. Or if you have made a reservation, you have probably already paid for everything.

At the payment terminal at the entrance you can change your reserved place or extend your reservation.

It is not possible to pay in cash for security reasons.

Article 2 – The use

CamperDuin is open 24 hours a day and this the entire calendar year, except for periods of maintenance work on the site. Campers can use the camper park for a maximum of 31 consecutive days.

Arrival at the park is possible from 02:00 p.m.

Entering and leaving the motorhome pitch with the camper must always be done via the existing road network and taking into account the indicated driving direction.

The holidaymaker is obliged to keep his camper pitch clean during his stay. The camper place must be left clean and tidy on departure.

On the day of departure, your motorhome pitch must be vacated at the latest at the time when your paid stay ends. This is 01:00.p.m. If you have not left on time, the barrier at the exit will no longer open with your access code. You must then make an additional payment

at the kiosk (€3/hour). If the place where you stood is not reserved, you can stay longer for €3 per hour.

In the event of early departure or removal, there will be no refund of the fee already paid.

Possibility to cancel a reservation must be requested by mail (info@camperduin.be) . An administrative fee will always be charged.

No permanent residence can be set up on a camper park. The number of inhabitants of the camper may not exceed the number of sleeping places provided in the camper.

During the stay at the RV Park are **prohibited**:

- perform actions that may damage the purity, hygiene and appearance of the motorhome park;
- set up other constructions (such as tents, tarpaulins, etc.), except those that are part of the fixed equipment of the camper itself;
- park other vehicles, except bicycles;
- attach ropes or clotheslines to installations, trees and stands located on the motorhome park;
- placing dense plastic groundsheets and eco-sails (allowed are rubber mats with visibly small holes in them, through which the grass can grow);
- make an open fire;
- aggressiveness, provocative or offensive behavior towards other users, local residents or third parties;
- leave pets alone in the camper or motorhome park;
- leaving litter behind;
- ignore instructions of the discharge of grey water;
- camper wash, except for cleaning the windscreen and side windows of the driver's cab of the camper;
- park outside the designated pitches;
- Trading or publicity.

Visitors are allowed at the responsibility of the user. Visitors are not allowed to park vehicles in the camper park with the exception of bicycles.

The use of radios or other sound equipment is possible as long as it does not disturb other users or local residents.

Pets are allowed provided that they are always kept on a leash and the owners of the animals are responsible for cleaning up their droppings. There is a demarcated dog area in the park where dogs can roam freely under supervision. Dogs must be watched at all times so that it remains safe for other people and dogs. This meadow is not a dog toilet, and here too the owner must be responsible for cleaning up the excrement.

On site are picnic tables, a barbecue area, playground, and pétanque court. These should be left neat and tidy after use.

Article 3 – Order and cleanliness

The user uses the available facilities according to the principle of good care:

- The installations must always be used according to the instructions provided. Damage caused by improper use is always recovered from the user;
- The site must always be left clean and free of waste. Waste service to be sorted correctly and deposited in the appropriate containers. when the containers are full, the waste must be taken with;
- Gray water must be discharged into the intended discharge point;
- Freshwater is tapped in the sanitary column for a fee (via the camper kiosk);
- Defects are always reported on the number for everyone's safety
+32(0)460 94 79 40

Article 4 – Public rest

Besides space, tranquility on site is an important feature of CamperDuin. Partly in view of the fact that the camper park is located near a beautiful nature reserve, we therefore ask you to always behave calmly and to treat nature with respect. Driving motorhomes should be kept to a minimum due to the tranquility on the site. Between 10 p.m. and 6 a.m., the night's sleep must be respected.

Article 5 – Tariffs

The current rates that are used can be consulted on the website www.camperduin.be.

Included in this price is

- access to the park,
- use of electricity,
- unloading grey water,
- discharge chemical toilet,
- wi-fi,
- tourist tax.

Is not included in this rate

- tapping drinking water

The user can leave the site within the same time unit and enter afterwards. No discounts are provided for advance reservations or the simultaneous booking of several pitches.

Article 6 – Safety

Every user or visitor must observe the general safety when using the installations, when parking, driving around or staying at the RV Park.

The park has a 24h on 24h camera security.

The following emergency numbers and information are displayed on the information board at the entrance of the Motorhome Park:

Emergency	112
Police	101
Anti-poison center	+ 32 (0)70 245 245
Guard post general practitioners	1733
Guard post pharmacists	0903 99 000 or www.apotheek.be
Hospital Veurne	+ 32 (0) 58 33 31 11

At various places on the camper place you will find fire facilities (see map at the entrance). The instructions to be followed in the event of a fire can be found at the fire facilities and on the information board at the building.

A maximum of 4 gas bottles are allowed on the camping pitch (bottles in use, spare bottles and empty bottles). The maximum bottle capacity is limited to 200 liters.

In case of questions, comments or ambiguities, please contact us via +32(0)460 94 79 40

Article 7 – Liability

The operator cannot be held responsible for theft, vandalism or damage that would occur to the camper and associated equipment of the user. Disputes will only be settled before the court of Veurne.

Article 8 – Handling of complaints

Would you like more information about the regulations regarding tourist accommodation? Or do you want to file a complaint against this accommodation? Contact Tourism Flanders.

Tourism Flanders
Grasmarkt 61
1000 Brussels – Belgium
T: + 32 (0)2 504 03 00
E: logies@toerismevlaanderen.be

Article 9 – Entry into force

The internal regulations enter into force on 01/06/2023